



MKJIHC (MK Storm) Volunteer Code of Conduct

1 – Introduction

- a) The Club recognises the huge contribution made by volunteers. The purpose of this code is to maintain high standards of conduct, assist individuals in their voluntary role and to protect the best interests of our club. Conduct within the club is driven by our club policies and constitution.
- b) This code of conduct for club volunteers is part of our overall set of club policies.

2 – As a club volunteer at all times:

- a) Abide by the rules set forth in the EIHA policies and procedures
- b) Conduct themselves in a professional manner and give due regard to the authority of officials and the rights of players, spectators, volunteers, staff and others
- c) Conduct themselves in a manner that takes all reasonable measures to protect their own safety and the safety of others
- d) Act with integrity and set a positive example, promoting the reputation of the sport and taking all possible steps to prevent it from being brought into disrepute
- e) Never use inappropriate language or gestures
- f) Treat all EIHA individuals equally; with respect and dignity, and without discrimination or prejudice on grounds of age, gender, sexual, cultural, ethnic, disability, lifestyle or religious preference
- g) Challenge any discrimination or bullying of any participant within the sport
- h) Maintain clear boundaries between personal and professional life
- i) When providing a service, only do so within the limits of their professional competence
- j) When providing a service to children, seek written consent from their parent or legal guardian and ensure the environment is fit for purpose
- k) Refrain from making inappropriate physical contact with children or vulnerable adults and avoid being alone with them unless this is required as part of an organised activity
- l) Be aware of and abide by EIHA's Safeguarding Policy and report any concerns of abuse to the EIHA safeguarding team and club Designated Safeguarding Lead (DSL) immediately via safeguarding@eiha.co.uk
- m) Be aware of and abide by the WADA Anti-Doping Policy
- n) Be aware of and abide by EIHA's Data Protection Policy and Data Privacy Policy
- o) Be aware of and abide by health and safety procedures, raising any concerns to the EIHA, venue or club as appropriate
- p) Be committed to anti-corruption and maintaining the integrity of the sport and thus be bound by the EIHA Anti-Corruption Policy and IIHF Integrity Book. It is the responsibility of all individuals to make themselves aware of the codes
- q) Do not engage in public criticism of the EIHA, individuals involved within the sport, clubs, officials or any EIHA partners
- r) Follow the EIHA's social media code of conduct and any other relevant code of conduct detailed in this document.

3 – In addition to the above section

- a) Be aware of legal obligations, including safeguarding procedures and national and international anti-doping regulations, as well as how to escalate concerns relating to abuse or anti-doping infringements
- b) Adhere to their role responsibilities, and seek support from the Chair of the club if they are unable to do so
- c) Attend any training appropriate to the role being undertaken
- d) Notify the Chair and/or DSL of any matters, such as criminal investigations, allegations or convictions, which may arise and compromise their suitability to continue in their role
- e) Promote and model positive behaviour and good sportsmanship. This should include consideration of their social media presence and behaviour both at the club and outside.
- f) Encourage all members to behave in a positive manner and follow the rules of the club and sport
- g) Never encourage or condone members of the club to breach the rules of the sport
- h) Observe the authority of officials and follow the rules of the sport when questioning any decisions
- i) Treat with respect and encourage all members to respect all competitors and teams from other organisations in victory or defeat.

4 – Confidentiality

- a) Volunteers should not pass any confidential information gained through their involvement with the club to a third party without the approval of the Committee.

5 – Outside activities

- a) Volunteers should always consider themselves as being potentially regarded as ambassadors of the club and should, therefore, ensure that none of their other activities has the effect of bringing the club into disrepute.

Volunteer agreement to abide by this code of conduct.

I confirm that I have read and understand this coach code of conduct document: -

Signed.....

Date.....

Signatory print name.....

Please print and sign two copies of the code, one to be retained by the signatory the other to be held by the club secretary.